TERMS & CONDITIONS
RHEEM SOLAR SPECIALIST NETWORK
(Applicable in NSW, ACT, VIC, QLD & SA only)
"$200 TRADE-IN OFFER" ON
Solar Ready Electric Water Heater
of 250 & 315 Litre capacity
1st September 2021 to 30th November 2021

TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, NSW 2116 (**Rheem**) likes to reward its loyal customers. To check if you are eligible to share in this "$200 TRADE-IN OFFER", you must comply with these promotion terms.

These terms set out the basis on which Rheem will offer a $200 TRADE-IN OFFER for the new Rheem SOLAR READY range of electric water heaters as follows:

a. 315 litre Stainless Steel tank solar ready electric water heater:
- 51AM315 - RHEEM ELECTRIC SOLAR READY SS 315L 3.6KW

b. 250 litre & 315 litre Vitreous enamel lined tank Solar Ready electric water heater
- 51M250 RHEEM ELECTRIC SOLAR READY VE 250L 3.6KW
- 51M315 RHEEM ELECTRIC SOLAR READY VE 315L 3.6KW

This offer is to eligible customers as a **Point of Sale Discount** on the purchase on this Rheem heat pump system listed in the schedule **(Participating Products)** and purchased from a participating **Authorised Rheem Solar Specialist.** Participating Rheem Solar Specialists are listed on https://solar.rheem.com.au/

Promotion period

1. This promotion commences on 1st September 2021 and ends at 11:59pm AEST on 30th November 2021 (Promotion Period). No extensions to the promotion period will be offered until decided by the company.

Eligibility, Registration and Claims

2. Participation is only open to Australian residents aged 18 years and over (**Participants**) who purchase a Participating Product from an Authorised Rheem Solar Specialist.

3. This $200 TRADE-IN OFFER is not available if the Participant is participating in any other offer relating to Rheem or the Participating Products, is receiving project, government or builder pricing, or who subsequently agrees to a rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by subcontractors, installers and resellers are not eligible.

4. Interest Free is a separate offer that can be made by the Rheem Solar Specialist at their discretion and cost in conjunction with this Trade In offer

5. To be eligible to participate in the $200 TRADE-IN OFFER,
   a. Participants must purchase a Participating Product during the Promotion Period
   b. Only 1 claim can be submitted for each Participating Product purchased by the customer for any one physical property address.

6. Rheem reserves the rights, at any time to:
   a. verify the validity of Registrations, claims and Participants (including their identity, age and place of residence) and
   b. disqualify any Participant who has breached any of these terms.

7. The Schedule of Participating Products lists the systems eligible for the $200 TRADE-IN OFFER is given below.

General

8. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.
9. This offer cannot be used in conjunction with any other offer during the same period, unless prior agreement has been made between the individual Rheem Solar Specialist and the consumer.
10. No volume or trade type purchases are eligible or may be offered this option unless the company has agreed in writing prior.
11. No further discount, cash, credit or goods of other types will be offered in lieu of this offer.
12. Solar Incentive refers to the financial benefit which can result from creating or assigning the right to create Small-scale Technology Certificates (STCs). To receive the financial benefit of STCs for the installation of a solar water heater or heat pump water heater:

    - It is the Owner of the system at the time of its installation who has the right, under the Act, to create or assign their right to create Certificates to a Registered Agent for the installation of an eligible solar hot water or heat pump. No other person or entity can legally create or assign the right to create Certificates unless contractually agreed.
    - You can create Certificates directly by registering with the Clean Energy Regulator and become an Agent or you can assign your right to create Certificates to a registered Agent such as Rheem Australia Pty Ltd (Rheem) ABN 21 098 823 511. You are not obliged to assign your right to create Certificates to Rheem. If you choose to do so, you will receive the financial benefit either by Point of Sale Discount or after the Certificates have been created.
    - The time at which a water heater is taken to have been installed (date of installation) is the date when it is first able to produce and deliver hot water heated by both solar energy and its booster and is capable of delivering hot water day or night.
    - Rheem will not pay compensation for any variance and reserves the right to change the price offered for Certificates without notification. Rheem will pay their rate for STCs as at the day of receiving the STC Assignment form.
    - The Rheem STC Assignment form and required supporting documentation, with all required information complete and correct, must be received by the Rheem Administration within 11 months of the installation date, in order to allow the creation of Certificates by Rheem, otherwise a financial benefit may not be paid. Certificates must be created within 12 months of the installation date.
    - For information on STCs please visit the Clean Energy Regulator website http://www.cleanenergyregulator.gov.au/RET/ How-to-participate-in-the-Renewable-Energy-Target

13. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at www.rheem.com.au/privacy. By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:

    a. post to 1 Alan Street, Rydalmere, NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or
    b. email to privacy@rheem.com.au; or
    c. telephone on (02) 9684 9100.

14. A Participant cannot assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms
15. Schedule of Participating Products

Model	Description
	ELECTRIC (SOLAR READY) WATER HEATER
	STAINLESS STEEL ELECTIRC WATER HEATER - Enhanced Frost Protection
51AM315	RHEEM ELECTRIC SOLAR READY SS 315L 3.6KW
	VITREOUS ENAMEL LINED ELECTIRC WATER HEATER - Enhanced Frost Protection
51M250	RHEEM ELECTRIC SOLAR READY VE 250L 3.6KW
51M315	RHEEM ELECTRIC SOLAR READY VE 315L 3.6KW